

Instructions for FY 20 Re-certification Only

Participants

1. Go to TRANServe website. Transerve.dot.gov- <https://www.transportation.gov/transerve/>
2. Your government email address is your User ID
3. Enter password
4. Click on TRANSIT BENEFIT APPLICATION second select CERTIFY/ENROLL
5. Select Reason for application - Annual Recertification/Recertification (NOTE: If you are a brand new participant, you would select Annual Recertification/Recertification)
6. Update any information that may have changed (i.e., home address and work location, etc.). For Credit Card Users, please input apartment/suite/letter on the 2nd address line
7. Select your correct FY 20 accounting information (fund/functional, cost center and WBS)
– (NOTE* Your FY 19 accounting information will be automatically populated)
8. Select your correct supervisor (If current supervisor is not listed, email your transit coordinator)
9. Select your correct local/regional POC and Point of Contact (same name for both)
10. For Credit Card Users ONLY, please input NA on the Smart Card Field (Formerly Debit Card)
11. Once review is complete, submit for next level approval

Use the blue question mark next to each field for additional assistance. 

Supervisors

1. Review application – Is your employee a Federal Employee?
2. Review number of days per month the participant commutes to and from work (maximum 20 days).
3. Review accounting information – make corrections, if needed
4. Once review is complete, submit for next level approval
5. If not your employee and/or accounting information are incorrect, you must disapprove the application, and add a reason in the comment box

Transit Coordinator

1. Review application – Is the participant a Federal Employee?
2. Ensure all information is accurate
 - a) Selected reason (Annual Recertification/Recertification)
 - b) Completed FY 20 DOI Integrity Training
 - c) Expenses to and from work is what is the most cost effective to government (maximum 20 days)
 - d) Region is correct
 - e) Each accounting field is populated
 - f) Debit Card Users should input NA to Smart Card field

3. Once review is complete, submit for next level approval

SMARTRIP CARD INSTRUCTIONS

For SmartBenefit Participants: Purchase and Register a SmarTrip® card

SmarTrip® card usage is mandatory for all participants in the National Capital Region.

Purchase a SmarTrip® Card – This is a reloadable electronic fare card. Using a reloadable card supports government initiatives to support and improve the environment through more sustainable practices.

- a. You can purchase at a Metro Sales Store, Station Kiosk (these are located in Stations where parking is available, a Commuter Store and many retail establishments.

Note: Look here for more information on locations: <http://www.wmata.com/fares/purchase/where.cfm>

You can also purchase a SmarTrip® Card on line: <http://www.wmata.com/fares/purchase/>

Note: An online order requires you to provide a shipping address, which must match the billing address on line with your credit card provider.

Create a Personal Account to register your SmarTrip® Card. You must register your SmarTrip® card with WMATA in order to receive your transit benefit electronically. Registration may take up to 48 hours to be reflected in the WMATA system. An additional benefit of registering your card is to protect the funds on the card. If lost or stolen, you may cancel the card. After you replace your SmarTrip® card, you can transfer the funds to the new card.

Register your SmarTrip® card here: <https://SmarTrip.wmata.com/Registration/Register.aspx>

You must indicate the type of card by matching the serial number on the back with the pattern that is circled below:

Type #1: 012345678 C3DW803 = **012345678**

Type #2: C3DW017 0020 0001 5644 364 6 = **015644364**

Type #3: GD1137 0167 0693 4564 7992 9601 = **01670693456479929601**